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salesforce.com, inc.

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

SALESFORCE.COM, INC., a Delaware
Corporation,

Plaintiff,

v.

THE COMPUTER MERCHANT, LTD, a
Massachusetts Corporation,

Defendant.

AND RELATED COUNTERCLAIMS

Case No.: C 07 3556 WHA

ADR CERTIFICATION BY PARTIES
AND COUNSEL

Pursuant to Civil L.R. 16-8(b) and ADR L.R. 3-5 (b), each of the undersigned certifies
that he or she has:

(1) Read the handbook entitled "Dispute Resolution Procedures in the Northern District
of California" on the Court's ADR Internet site www.adr.cand.uscourts.gov;

(2) Discussed the available dispute resolution options provided by the Court and private
entities; and

1 (3) Considered whether this case might benefit from any of the available dispute
2 resolution options.

3 DATED: September 27, 2007

salesforce.com, inc.

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5 By: 

6 SAMUEL J. FLEISCHMANN
7

8 DATED: September 27, 2007

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11 By: 

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Attorneys for
PLAINTIFF SALESFORCE.COM, INC.
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